

CASE STUDY

MAJOR ENERGY OPERATOR

QA/QC Support



CHALLENGE

Due to the organisation's size and level of operational activity, it is essential to ensure Quality Assurance processes and systems are implemented and managed effectively.

Due to the rapid growth of the business and the operational demands, the client did not have enough HSEQ resource within the organisation to fully support the Quality Assurance / Quality Control (QA/QC) activities.

SOLUTION

01. Quensh provided experienced personnel to work with the Clients Group HSEQ Department to provide QA/QC support on a regular basis to deliver the following:
 - Supporting the internal audit schedule
 - Delivering internal and external audits
 - Running of the contractor audit schedule for both operations and project campaigns
 - Day-to-day administration and analysis of the action tracking management system
02. Quensh provided a team of specialists with a range of HSEQ skills that ensured the continued delivery over a 6 year period (which was extended from the original 1 year period).

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RESULTS & BENEFITS



01. Through providing a self-managed and reliable service to the client, Quensh were able to provide a high standard of QA/QC support (proven by working relationship for 6 years).

02. Due to establishing a trusted relationship with the client, Quensh were also able to provide additional support out with the original scope of work, with the following over a 6-year period:
 - Review and updating of documentation during the transfer of Ownership of an asset
 - Development and review of HSE and Operational Procedures and assistance in the maintenance and management of local dispensations against corporate standards
 - Development and management of audit activities for onshore and offshore.
 - Support in the development, implementation and training of management of change systems
 - Support in the development and implementation of Temporary Equipment processes
 - Provision of a Quensh resource to act as a focal point for the management of Third Party Inspections

03. Over the period of the routine support the customer received access to additional HSEQ resources as and when required or at short notice to support operations.

04. Quensh also ensured service continuation to cover downtime, sickness or annual leave.

05. The client was able to scale up & down the HSEQ support in line with their operational demands.

06. Ultimately this approach provided cost saving to the client without the need to recruit their own personnel and save on overhead costs (eg - outsourcing experienced resource as and when it was required).